On Beyond Zebra

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Challenge some assumptions…

Just Make It Easier to Use

- Real-time Suites
  - CORE2000 (cross platform, A/V, VNC, Whiteboard, Chat, … extensible)
- The only challenges?
  - Make A/V better (multicast)…
  - Work closer with users…
  - Integrate another key tool…
  - Use next version of Java…

Analysis

- Sociological
  - “I don’t collaborate”
  - “Why should I add my app?”
- Economic
  - Cost to maintain integration
  - Cost to expand user base/maintain as infrastructure
  - Cost to effectively use capabilities

Conclusion

A) Improve tech, train users, easier-to-use…

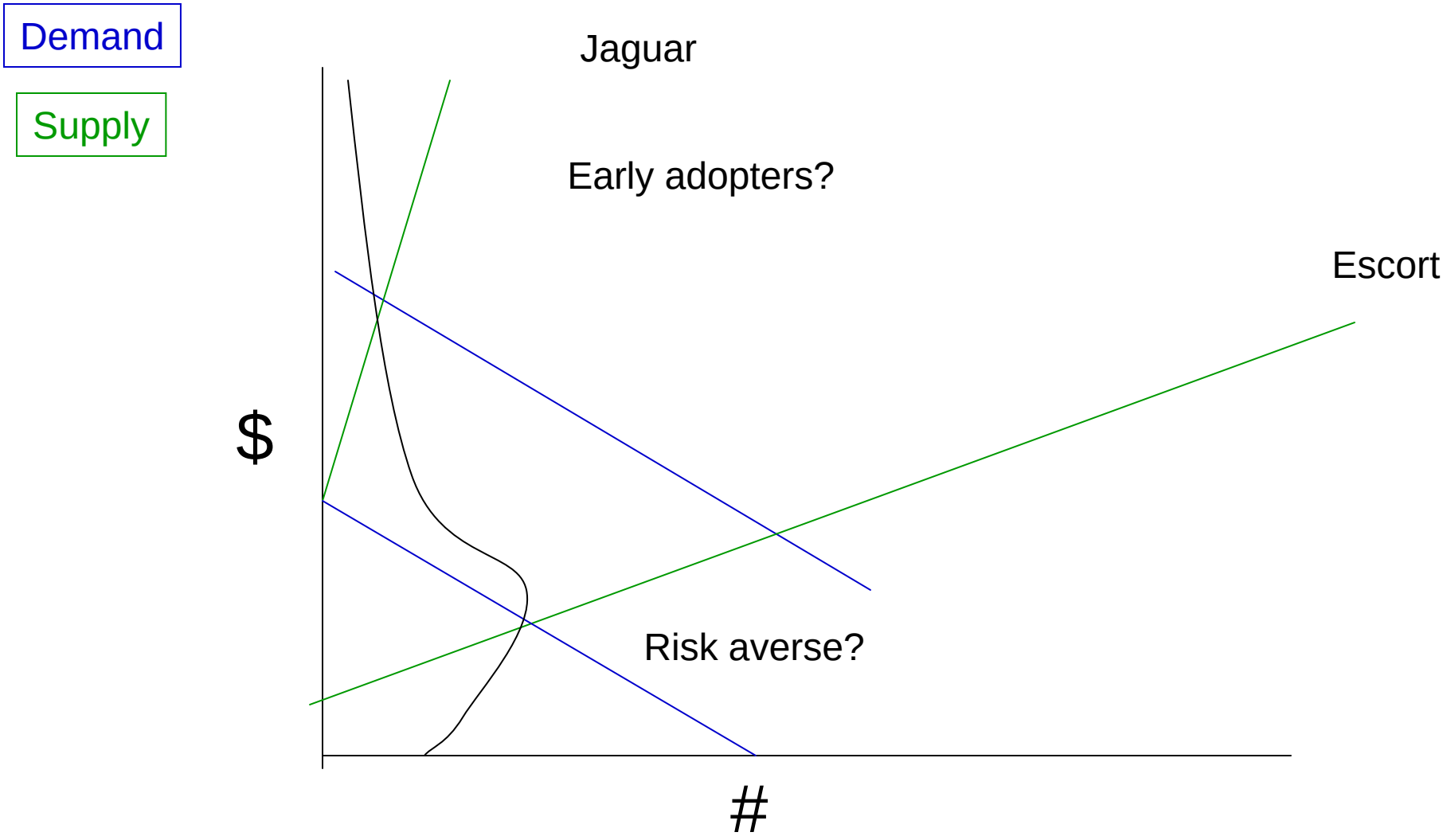
B) Rethink integrated suite

- Deploy individual tools that are most compelling (e.g. VNC plus ssh)

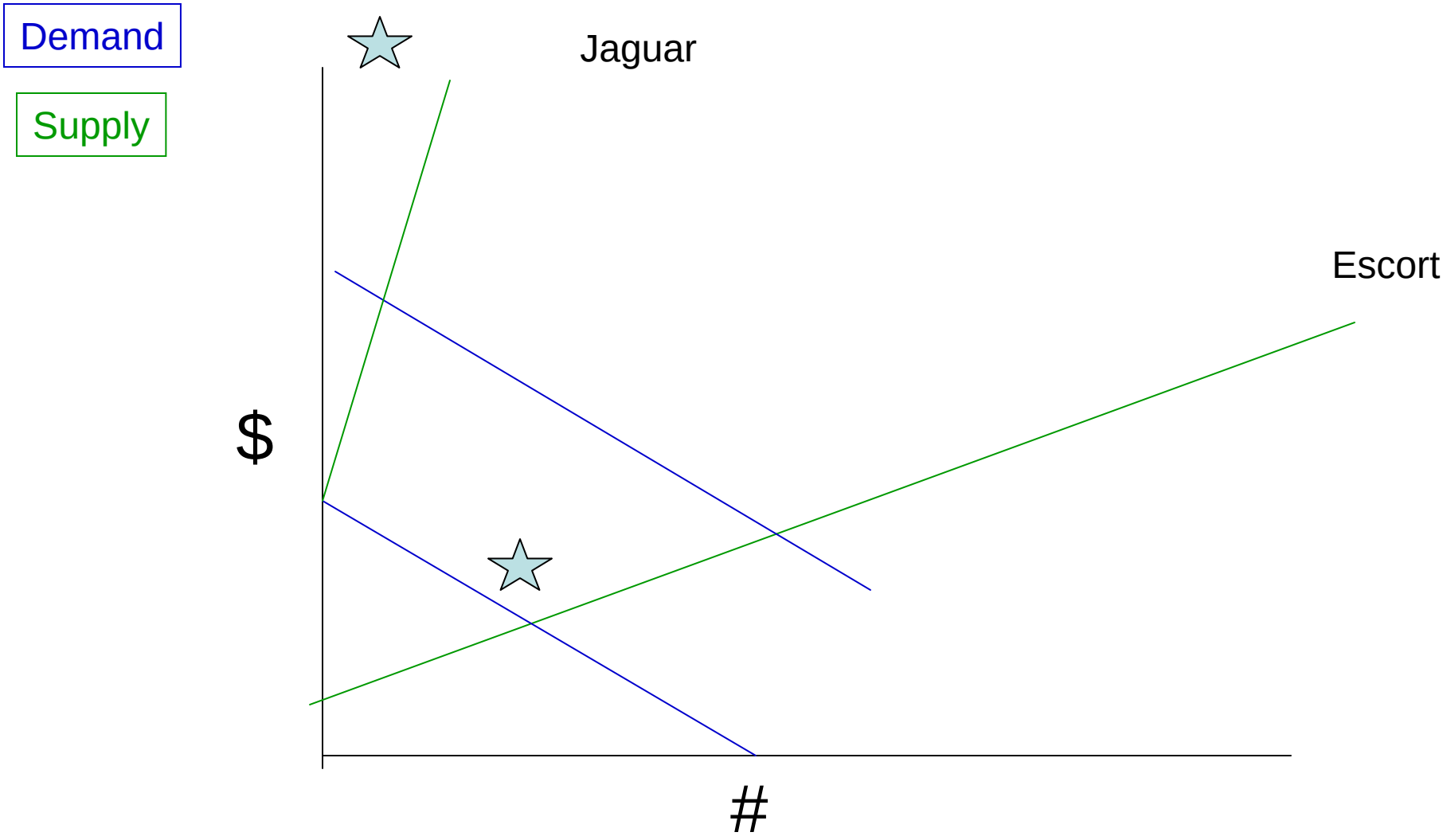
- Science first, collaborate second
- Dynamically include ‘all’ apps, upgrade efficiency as needed

…address social and economic issues through design

Econ 101



Econ 101



Conclusion

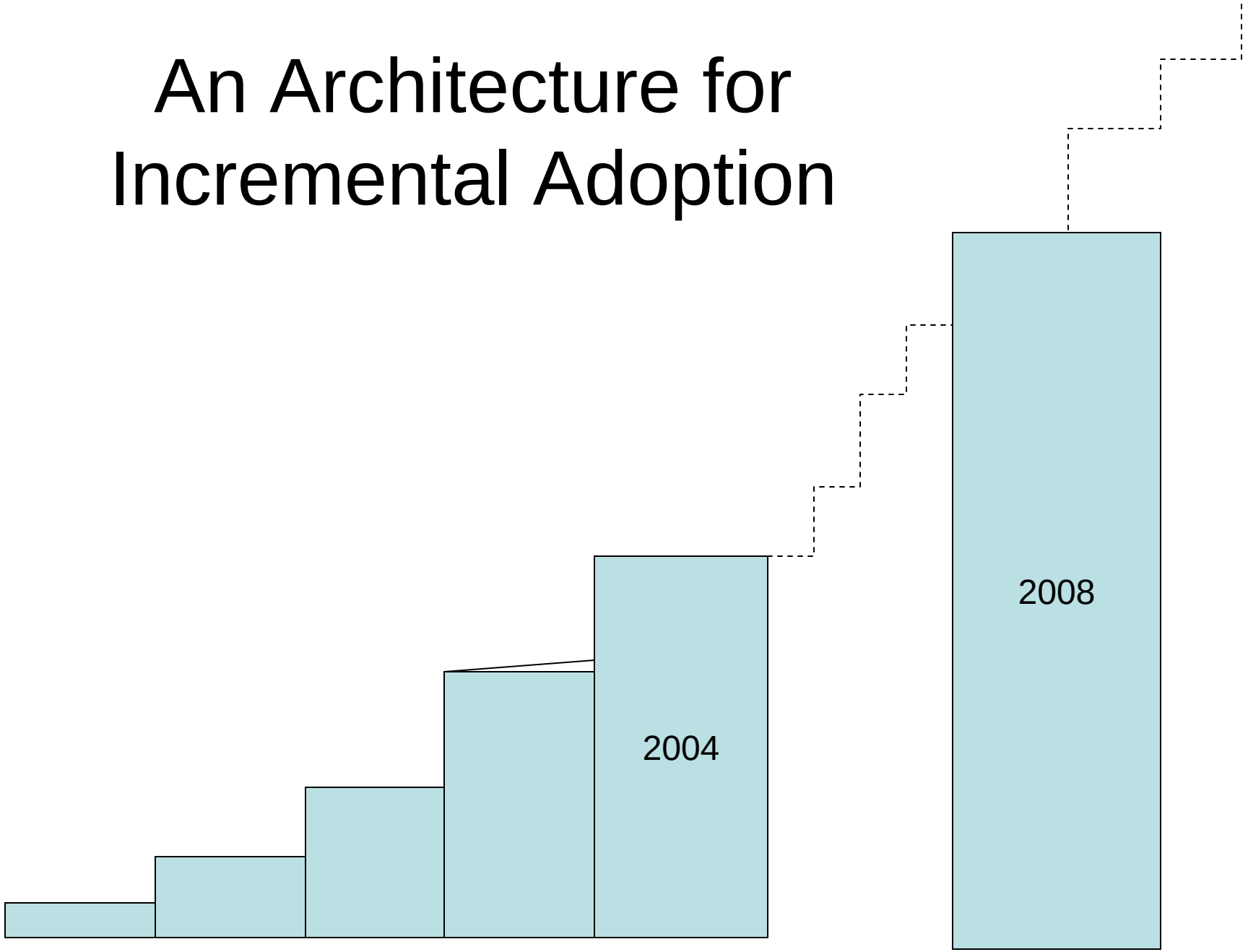
- A) We just need a low cost, low maintenance, high mileage, Jaguar minivan?
- B) We need a product line where we can up-sell and cross-sell?

The Science Bazaar

- The value of particular technologies/features varies across science domains and research groups
- Scientists are making rational business decisions (as are we)

→ Design for the bazaar, not the science in textbooks

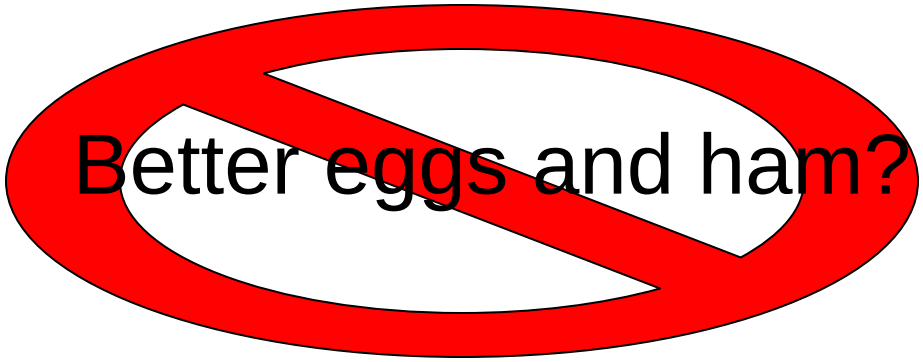
An Architecture for Incremental Adoption



Conclusions

- A decade of collaboratories has given us a great base of capabilities and experience
- **Semantic technologies/ SOA / etc. give us a way of addressing issues we've defined away**
- We should be bold in defining the signature of the next NC effort and directly address large-scale adoption as well as advanced uses

I do not like green eggs and ham!



There's no end to the things you might know,
Depending how far beyond Zebra you go
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